

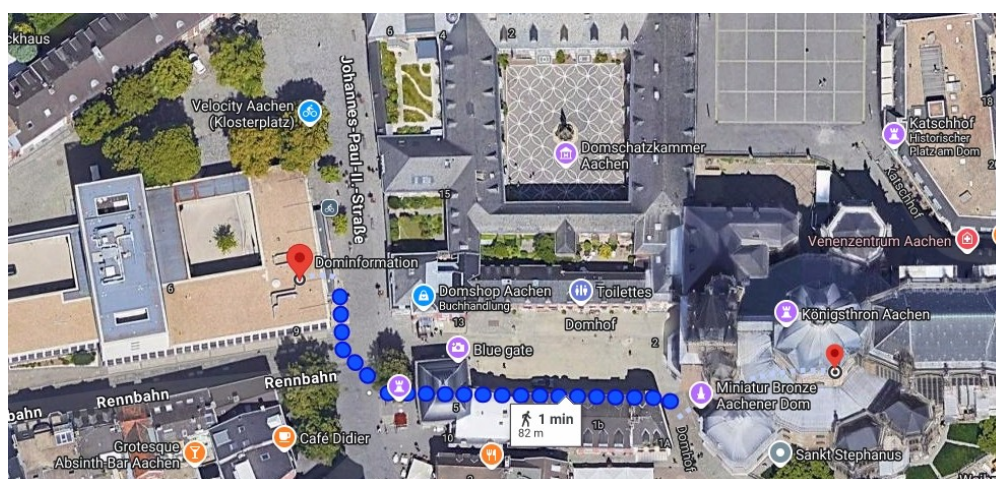


These tips will help you to ensure that your visit runs smoothly:

- Plan to arrive a little before the booked time so that you can stow your luggage in peace and visit the toilet if necessary.
- A guided tour lasts 45 minutes per location as standard, whereby up to 15 minutes of 'logistics' can be added, such as travelling time between the buildings and the distribution and collection of the group guidance system (headphones).
- If you are entering a place of worship and/or a museum, please dress appropriately. Please avoid for example:
 - Sleeveless shirts or spaghetti straps
 - Trousers or skirts that are too short (at least knee-length)
 - Belly tops or plunging necklines
 - Swimwear or leisurewear such as beachwear

If the clothing is deemed inappropriate, we reserve the right to refuse entry.

- The cathedral treasury is barrier-free and has 2 lifts (max. load 250kg).
- The cathedral is partially barrier-free, only the ground floor, with 48 steps leading up to the throne on the first floor.
- A few €1 and/or €2 coins are never a bad idea. This way you can easily use the lockers and get your coin(s) back afterwards.
- Meeting point for groups:
 - Ticket office in the Domininformation, Johannes-Paul-II-Straße, please leave the group in front of the building (cathedral or cathedral treasury) and only the group leader should enter.

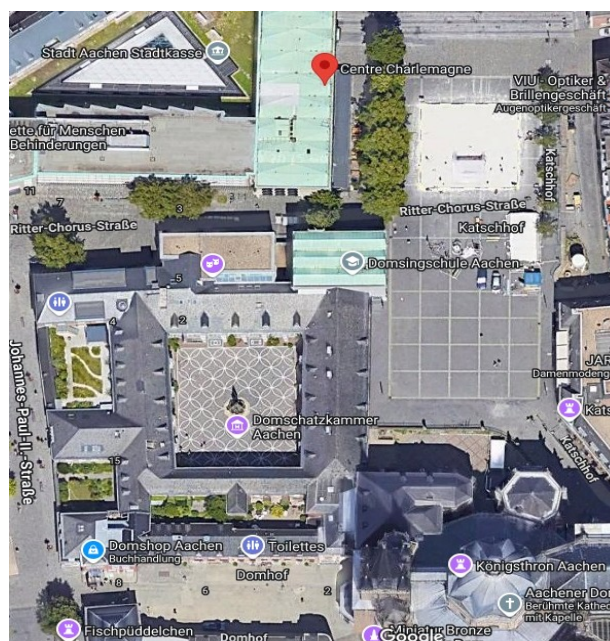




- Photography is permitted, but:
 - in the cathedral treasury only without flash, only for private use and without tripod
 - in the cathedral for private use only and without tripod
- For publications in analogue or digital media, please contact our press office in advance: daniela.loevenich@dom.bistum-aachen.de
- Toilets: there are only public toilets outside the cathedral treasury and the cathedral:
 - in the cathedral courtyard (subject to charge & limited accessibility)



- on the Katschhof in the Centre Charlemagne (free of charge & barrier-free)



- Animals are not permitted, with the exception of assistance animals (prior notification).

Stand 1. April 2025

Postal address:

Domkapitel Aachen
Dominformation
52062 Aachen, Klosterplatz 2 tour@aachenerdom.de

Visitor address:

Dominformation
52062 Aachen, Johannes-Paul-II.-Str.